

PRESS RELEASE



Baroda Global Shared Services Ltd appoints Mr. Joginder Rana as MD & CEO

Mr. Joginder Rana joined BGSS in the month of April, 2017 as the first Managing Director & CEO.

Mr Joginder Rana, aged 51 years, is a graduate from Delhi University and holds a distinguished academic background as an all-India rank holder in CA, ICWA and CS. He is also Certified Fraud Examiner (CFE) from USA. He comes with over 28 years of banking experience in India and overseas.

Mr Rana started his career with Citigroup in 1990. During past 28 years, he has had diverse experience and has held key leadership roles in RBL Bank and Citigroup in India and Overseas. In his earlier role at RBL Bank prior to joining Baroda Global Shared Services, he was the COO of the RBL bank for almost 6 years and was responsible for Operations & Technology and all other Support functions in the bank. He was responsible along with founding team to transform the operations of bank and create a third generation state of art bank. He led the bank efforts in delivering the highest service standards to all customer segments.

Prior to joining RBL Bank, Mr. Rana has held several senior level assignments both in wholesale and retail banking at Citigroup in India and overseas . During his tenure with Citibank, he had extensive exposure to the Bank's Operations and Technology, Credit & Collections, Compliance & Controls and Risk management functions. He has also managed complex operations for Citigroup's BPO set up that spanned 28 countries. He has worked extensively with RBI and FIU on many key initiatives in the domain of payment systems, KYC/ AML and rolling out recovery agents training.
